

BUG BUSTER PEST SOLUTIONS

PROFESSIONAL PEST MANAGEMENT • MICHIGAN

Phone: 586-443-6472 Michigan Pesticide Application Business License #: _____

Customer / Property Owner	_____
Service Address	_____
City / State / ZIP	_____
Billing Address (if different)	_____
Phone / Email	_____
Property Type	☐ Residential ☐ Apartment/Multifamily ☐ Commercial ☐ Other: _____

1. Agreement to Provide Services

This Pest Control Service Agreement ("Agreement") is between Bug Buster Pest Solutions ("Company") and the Customer identified above. By signing, Customer authorizes Company and its properly licensed, certified, or registered personnel, as applicable, to inspect the property and perform the pest-management services described in this Agreement. Pest control is a management process; unless a written warranty expressly states otherwise, no pesticide application guarantees that pests will never return.

2. Customer Consent to Pesticide Application

Customer expressly consents to pesticide applications and other pest-management services at the service address for the target pests identified in this Agreement. Products and methods will be selected by the applicator based on the pest, site conditions, safety, applicable law, and the pesticide label. Customer understands that pesticide labels are legally enforceable and that applications must follow the label and applicable Michigan requirements.

3. Target Pests

☐ Ants ☐ Cockroaches ☐ Spiders ☐ Wasps/Stinging Insects ☐ Flies ☐ Fleas
☐ Bed Bugs ☐ Mice ☐ Rats ☐ Other: _____

Additional pest information: _____

4. Scope of Services

Services may include inspection of accessible areas; pest identification/evaluation; interior and exterior pest-management services; spot and crack-and-crevice treatments; baits; traps or monitoring devices; follow-up inspections; and recommendations concerning sanitation, moisture, exclusion, and structural conditions. Services for pests not listed in this Agreement may require a separate estimate or additional charge.

5. Service Schedule

Initial service date: _____ Anticipated frequency: ☐ One-Time ☐ Weekly ☐ Biweekly ☐ Monthly ☐ Every 2 Months ☐ Quarterly ☐ Other: _____

Agreement start date: _____ Agreement end date: _____

Unless otherwise stated in writing, this Agreement does not require Company to provide services beyond the agreed service period.

6. Initial Inspection and Access

Company may inspect reasonably accessible areas necessary to evaluate pest activity and conditions contributing to it. Customer agrees to provide reasonable access. Company is not responsible for conditions that cannot reasonably be observed because of locked areas, clutter, furniture, construction, structural barriers, unsafe conditions, or lack of cooperation. Company may refuse or postpone service when entry or treatment would create an unreasonable safety or compliance risk.

7. Customer Responsibilities

Customer agrees to provide accurate information; disclose known hazards and treatment restrictions; provide reasonable access; follow preparation and post-treatment instructions; keep children, pets, tenants, employees, and unauthorized persons away from treated areas

as instructed; remove or protect items when instructed; maintain reasonable sanitation; address moisture or structural conditions identified as contributing to pest activity when reasonably possible; and promptly report continued pest activity. Failure to meet these responsibilities may reduce effectiveness and may require additional charges.

8. Treatment Limitations

Pest activity can be affected by weather, temperature, building construction, plumbing and moisture, landscaping, neighboring properties, garbage and food sources, sanitation, structural openings, human or animal activity, construction, and new pest introductions. Company does not guarantee complete elimination or prevention of future pest activity unless a specific written warranty says otherwise.

9. Specialized Pest Services

Bed bugs, fleas, rodents, termites, wildlife, and other specialized pest problems may require separate preparation procedures, multiple visits, specialized treatment plans, exclusions, estimates, or warranties. Customer understands that failure to complete required preparation may prevent treatment or reduce the likelihood of successful control.

10. Pesticide Selection and Application

Company will determine the legally permitted pesticide product or non-chemical method appropriate for the service. Company will not promise to use a particular product unless that product is specifically identified in writing. Pesticides will be applied according to applicable label directions and legal requirements.

11. Pesticide Application Information

Company will provide required customer information in accordance with applicable Michigan requirements, which may include Company information, applicator information, target pest, product information, active ingredient, date/time, and applicable precautions or reentry restrictions. Customer agrees to read and follow all instructions supplied with the service.

12. Children, Pets, Occupants, Food, and Sensitive Areas

Customer is responsible for following all directions concerning reentry and keeping children, pets, occupants, and unauthorized persons away from treated areas. Customer must disclose pets, aquariums, fish ponds, gardens, wells, food-processing or food-storage areas, and other sensitive areas when relevant. Food, utensils, dishes, containers, and food-contact materials must be protected or removed whenever instructed or required by the product label.

13. Property Condition and Pre-Existing Damage

Company is a pest-management provider, not a structural engineer, contractor, plumber, electrician, roofer, or building inspector. Observations about holes, cracks, leaks, foundations, roofs, doors, windows, screens, drainage, landscaping, or other conditions are recommendations and are not warranties concerning structural integrity. Company is not responsible for damage caused by pests before Company began services or for pre-existing conditions. If Customer alleges service-related property damage, Customer agrees to notify Company promptly and provide a reasonable opportunity to inspect before repairs or alterations are made, except when immediate action is reasonably necessary for safety or to prevent further damage.

14. Limited Service Warranty

If a written warranty is purchased or included, it applies only to the pest(s), property, treatment area, and period specifically stated in the warranty. Warranty service may be limited or void where pest activity results from customer noncompliance, sanitation or moisture problems, structural conditions, new pest introduction, neighboring or adjacent properties, construction, renovation, tenant activity, lack of access, customer pesticide use, uncovered pest species, or other conditions outside Company's reasonable control. A warranty is not a guarantee that pests will never return.

15. Company Right to Refuse or Stop Service

Company may refuse, postpone, suspend, or terminate service when conditions make treatment unsafe, unlawful, impractical, or inconsistent with a pesticide label. Examples include unsafe structures, aggressive animals, severe clutter preventing access, severe weather, lack of preparation, unlawful customer requests, or other safety/compliance concerns. Company will not be required to perform an application that cannot legally or safely be performed.

16. Payment Terms

Startup Residential Initial Service: \$150 minimum **Recurring Residential Service:** \$65 minimum

Commercial Service Minimum: \$200 **Agreed Initial Price:** \$ _____ **Recurring Price:** \$ _____

Payment due: ☐ Upon completion ☐ Before service ☐ Within _____ days of invoice ☐ Other: _____

Additional services must be authorized before additional charges are incurred, except where otherwise legally permitted. Delinquent accounts may result in suspension of future service and reasonable collection charges to the extent permitted by law and disclosed to

Customer.

17. Cancellation, Rescheduling, and Lockouts

Customer should provide at least _____ hours' notice to cancel or reschedule. A disclosed cancellation, missed-appointment, or lockout fee of \$_____ may apply when Customer fails to provide required notice or access. Company may waive a fee at its discretion.

18. Recurring Services

For recurring services, Customer authorizes Company to provide services according to the schedule selected above. Timing may be adjusted when reasonably necessary because of weather, pest activity, site conditions, customer scheduling, seasonal conditions, safety, product requirements, or other legitimate service considerations. Material changes to price or scope will be communicated to Customer.

19. Commercial and Multifamily Properties

For commercial, apartment, condominium, multifamily, or other properties with multiple occupants, Customer represents that Customer has authority to authorize treatment. Customer is responsible for communicating applicable preparation, access, and occupant instructions to tenants, residents, employees, or other occupants when appropriate. Company is not responsible for delays caused by tenant noncompliance, refusal to prepare, lack of access, or inaccurate information supplied by Customer.

20. Reinfestation and Neighboring Properties

Customer understands that pests may return or migrate from untreated areas, neighboring properties, people, packages, deliveries, animals, landscaping, utilities, construction, travel, or other sources. Continued pest activity after treatment does not by itself establish that Company performed improperly.

21. Photos and Service Documentation

Customer authorizes Company to take reasonable photographs of pest activity, treatment areas, relevant structural conditions, and completed services for service documentation, quality assurance, customer communication, insurance documentation, regulatory records, and internal business records. Company will not intentionally photograph unrelated private personal information.

22. Records and Compliance

Company will maintain pesticide application records as required by applicable Michigan law. Customer agrees not to direct or pressure Company or its applicators to apply a pesticide at an unlawful rate, to an unlawful location, for an unapproved use, in violation of a product label, or in violation of applicable law. Nothing in this Agreement waives a right or protection that cannot legally be waived.

23. Liability

Company will perform services in accordance with applicable law, applicable pesticide labels, and the agreed scope of services. To the maximum extent permitted by law, Company will not be responsible for indirect, incidental, special, consequential, or speculative damages arising from pest activity or inability to completely eliminate pests, except where such limitation is prohibited by law. Nothing in this Agreement limits liability where applicable law prohibits such limitation.

24. Customer Responsibility for Noncompliance

To the extent permitted by law, Customer is responsible for claims, losses, damages, or expenses resulting from Customer's failure to follow treatment instructions, pesticide warnings, required preparation, access requirements, occupant/pet restrictions, or disclosure obligations. This provision does not require Customer to indemnify Company for Company's own conduct where such indemnification would be prohibited by law.

25. Disputes and Claims

Customer should promptly report service concerns and give Company a reasonable opportunity to inspect and attempt to resolve legitimate concerns before another provider is hired to address the same issue, except when immediate action is reasonably necessary. The parties will first attempt in good faith to resolve disputes directly. Nothing prevents Customer from contacting an appropriate governmental or regulatory agency or exercising a legally protected right.

26. Entire Agreement; Written Changes

This Agreement, together with any attached estimate, service plan, warranty, preparation sheet, invoice, application record, or written addendum specifically incorporated into it, constitutes the agreement concerning the services described. Material modifications should be made in writing. Statements made verbally do not modify this Agreement unless confirmed in writing by an authorized Company representative, except for rights that cannot legally be waived.

27. Severability

If any provision is found unenforceable, the remaining provisions remain effective to the fullest extent permitted by law. The parties intend this Agreement to be interpreted consistently with applicable federal, Michigan, and local requirements.

SERVICE PLAN & APPLICATION AUTHORIZATION

Complete this page for the customer's selected service.

Service Package	_____
Target Pest(s)	_____
Initial Service Price	\$ _____
Recurring Price	\$ _____
Frequency	_____
Warranty	☐ Yes ☐ No Terms: _____
Additional Terms	_____

CUSTOMER ACKNOWLEDGMENTS

- ☐ I authorize Bug Buster Pest Solutions to perform the services described in this Agreement.
- ☐ I understand that pesticide applications must comply with applicable product labels and laws.
- ☐ I understand that pest control may require multiple treatments and customer cooperation.
- ☐ I understand that complete elimination is not guaranteed unless expressly stated in a written warranty.
- ☐ I agree to follow preparation, reentry, and post-treatment instructions.
- ☐ I agree to keep children, pets, occupants, and unauthorized persons away from treated areas as instructed.
- ☐ I understand that sanitation, moisture, structural, landscaping, and neighboring-property conditions can affect pest activity.
- ☐ I have disclosed known conditions that could materially affect treatment.
- ☐ I have authority to authorize the services at this property.
- ☐ I have had an opportunity to ask questions before signing and understand the payment terms.

CUSTOMER SIGNATURE

I have read this Agreement, understand its terms, and voluntarily authorize the Company to perform the services described above.

Customer Name	_____
Customer Signature	_____
Date	_____
Best Contact Number	_____
Company Representative	_____
Representative Signature	_____
Date	_____

PESTICIDE APPLICATION RECORD

Complete for each application and retain according to applicable Michigan recordkeeping requirements.

Target Pest	Product / Brand	EPA Reg. #	Active Ingredient
_____	_____	_____	_____
Concentration	Amount / Dilution	Application Rate	Method
_____	_____	_____	_____
Application Location	Date	Time	Applicator
_____	_____	_____	_____
Precautions / Reentry Restrictions			

IMPORTANT: This template is designed as a strong business starting point. Before using it with paying customers, have a Michigan attorney review the final agreement—especially liability, indemnification, warranty, cancellation, renewal, and collection provisions. The contract does not replace required pesticide labels, licenses, permits, notices, or application records.

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